

## **Terms & Conditions**

Welcome to [www.4448store.com](http://www.4448store.com) (the "Website"), operated by **Willdo Studio Ltd**, trading under the name **+4448**. The following Terms and Conditions ("Terms") govern your use of this Website and your purchase of second hand designer fashion and accessories ("Products").

This Website is powered by **WordPress**, hosted by a third-party hosting provider. By accessing or using this Website, placing an order, or using any part of our services, you agree to be legally bound by these Terms.

The section "privacy policy" accessible from the footer, forms integral parts of these Terms and Conditions.

These Terms and Conditions may be modified, amended or updated at any time without prior notice. Any changes become effective immediately upon posting. The date of the latest update is indicated at the bottom of this page.

### **1. Products Offered for Sale**

+4448 offers for sale pre-owned designer clothing, accessories, footwear, and related fashion items. These products may show signs of prior use. All items are described and photographed to reflect their actual condition as accurately as possible.

#### **1.1 Vintage Items**

Some items are marked "VINTAGE" and sold as collectible or archival garments. Such items are not intended for regular wear and are sold "as-is." By purchasing these items, the customer waives their right to withdrawal and standard warranties.

#### **1.2 Authenticity & Non-Affiliation**

All products are guaranteed to be authentic. +4448 is not affiliated with, endorsed by, or sponsored by any of the brands whose products are sold on the site. Resale is conducted under the EU's exhaustion of rights doctrine.

#### **1.3 Product Images**

Product images reflect the actual item you will receive. Where multiple sizes exist, individual photos will be provided. Minor color variation may occur due to screen settings.

## **1.4 Measurement Tolerance**

All sizing information is measured manually and may vary by up to  $\pm 3$  cm.

## **1.5 Sanitization & Condition**

Pre-owned items are cleaned before sale. Any visible wear or flaws will be noted in the product description. Minor cosmetic wear (e.g., lint, light scuffs) may still be present.

## **2. Pricing**

### **2.1 Product Pricing**

Prices reflect current market value, item condition, and rarity. We reserve the right to change prices at any time. In the event of a pricing error, we may cancel the order or request confirmation before proceeding.

### **2.2 Shipping Rates**

Shipping costs are based on destination, weight, and delivery service. Express options incur additional charges. Buyers are responsible for any applicable customs fees.

### **2.3 Order Confirmation**

You will receive a confirmation email after placing an order. Please review the details carefully.

## **3. Promo Code Policy**

Promo codes may be issued via email or social media. Only one code may be used per order. Codes must be applied during checkout and cannot be combined or used retroactively. We reserve the right to cancel or modify promo codes at any time.

## **4. Order Placement**

Browse our catalog, add items to your cart, and follow the checkout process. Orders are only confirmed once dispatched. We reserve the right to cancel orders at our discretion.

### **4.1 Shipping Restrictions & Cancellations**

We do not ship to P.O. boxes. We may cancel orders before dispatch without obligation to provide a reason. You will be notified if this occurs.

## **5. Payment**

We accept major credit/debit cards and supported digital wallets. Payment is taken at checkout. Orders are confirmed once payment is successful.

### **5.1 Out of Stock or Discount Errors**

We may cancel or adjust orders placed with expired/invalid codes or for out-of-stock items.

## **6. Shipping Services & Destinations**

### **6.1 Available Shipping Options**

Standard and express services are available depending on your location. Handling time is typically 1–2 business days.

### **6.2 Packaging & Dispatch**

Orders are securely packed. You will receive tracking information upon shipment.

### **6.3 Changes or Cancellations**

Requests to change shipping methods must be made immediately. Once shipped, changes cannot be made.

### **6.4 Failed Delivery or Unclaimed Parcels**

Failure to receive or claim a parcel may result in a partial refund, less shipping and return fees.

### **6.5 Damaged or Lost Parcels**

Damaged parcels must be refused on delivery and reported to us within 24 hours. Lost parcels (no tracking updates for 30+ days) will be refunded.

## **7. Refund Policy**

### **7.1 UK & EU Customers**

Customers have 14 days from receipt to request a return. Items must be returned in original condition. Refunds will be issued once the item is received and inspected. Return shipping is the customer's responsibility unless the item was faulty.

### **7.2 Non-EU Customers**

Returns are discretionary. Any refund will exclude original shipping costs, duties, and taxes. Buyers must clearly declare returns as "Returned Goods."

### **7.3 Return Conditions**

Unauthorized or altered returns will be refused. Items must be unused, with original packaging, tags, and seals intact. Any returned item showing signs of use may result in a partial refund or restocking fee.

### **7.4 Inspection & Notification**

We inspect all returns and will notify you within 5 business days of the result.

### **7.5 Customer Responsibility**

Buyers are responsible for return shipping risk and cost. We recommend using tracked and insured services.

### **7.6 Non-Refundable Items**

Custom, made-to-measure, altered, or damaged vintage items are not eligible for return.

## **8. Copyright & Intellectual Property**

All content on this site is owned or licensed by +4448. Unauthorized reproduction or distribution is prohibited. By submitting content (e.g., reviews), you grant us a license to use that content.

